HOW TO: Install Phantom 3 firmware

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Overview

Online Sales always need to update the latest firmware on your Phantom 3, remote controller and Phantom batteries. Ensure you follow the steps from top to bottom. Carefully read each step and follow the instructions exactly as written.

Online Sales installs and pre-flashes batteries, drones, Wifi Pro and Wifi Extender firmware for you and having only installed what is needed for the system. In the days that passed and shipping takes place, there may be firmware updates that are released. Some of these updates are critical, some are bug fixes and some are just improvements with ease of use. Firmware updates have the potential to brick your equipment if not done correctly.

Download the firmware

Note: If you have a Phantom 3 Standard or Phantom 3 Advanced, all firmware updates must be installed using the Phantom 3 Standard firmware. Do not install the Phantom 3 Advanced firmware.

1) Download the latest firmware ZIP file from Online Sales:

Phantom 3 Standard Firmware
Phantom 3 Advanced Firmware

Important: If you're running a remote controller version older than 3.0.38, then you must install firmware version 3.0.38 before installing any other firmware. Failure to do so will result in a bricked remote controller.

Note: The Phantom 3 Advanced and Phantom Advanced are different firmware. Make sure you download the correct firmware.

Note: Firmware updates are not always available on the DJI website. Online Sales is the only source for the "Firmware Archive" section of Phantomhelp.com.

Note: It is important to make sure the firmware zip file has the version the firmware needs of the product you are updating. For example, if you are updating a Phantom 3 Standard, the firmware file name will be "P3S_FW_V3.38.zip" or later.

Note: Some firmware updates require your Phantom, but not all firmware updates need to be installed on your Phantom. Some firmware updates only need to be installed on your remote controller and some updates need to be installed on your Phantom and your remote controller.

2) Create a folder on your desktop called "Firmware".
Phantom 3 Standard Firmware folder
Phantom 3 Advanced Firmware folder
Phantom 3 Standard Firmware folder
Phantom 3 Advanced Firmware folder

Prepare your memory card

3) Delete all files from your memory card on Screw 4.

4) Open the Phantom 3 Standard folder on your PC and delete everything in the folder and put in the **root** level of your memory card.

Install the firmware on your Phantom

5) Turn on your Phantom and connect your Phantom to your computer.

6) Open the Phantom 3 Standard folder on your computer, it should be a pop-up box to open up the folder. Open the folder and double click on the "Phantom 3 Standard Firmware" folder. Select the "Phantom 3 Standard Firmware" folder and click "Update" button. Wait for the firmware to finish updating. Do not unplug your Phantom or turn off your Phantom while the firmware is updating.

7) Open the Phantom 3 Standard folder and double click on the "Phantom 3 Standard Firmware" folder. Select the "Phantom 3 Standard Firmware" folder and click "Update" button. Wait for the firmware to finish updating. Do not unplug your Phantom or turn off your Phantom while the firmware is updating.

8) Unplug your Phantom and remove your memory card.

Note: If the Phantom fails to install after multiple attempts, then stop updating and contact Online Sales.

Install the firmware on your remote controller using the 2.0 SD app

Tell install the latest version of the DJI GO app on your mobile device. If you have an Apple device, download the latest version of the DJI GO app from the Apple App Store. If you have an Android device, download the latest version of the DJI GO app from the Google Play Store.

10) Turn on your remote controller. Ensure all the remote controller, phone and phone the Phantom 3 Standard are connected to the same Wifi network.

11) Open the DJI GO app and click on the "Camera" icon. Click on the "Camera" icon. Click on the "Settings of the remote controller". If needed, stop here and change your remote controller.

12) Firmware upgrade pop-up box will appear. Click on the "Update" button. Wait for the firmware to finish updating. Do not unplug your Phantom or turn off your Phantom while the firmware is updating.

13) Turn on your remote controller.

14) Ensure your mobile device has at least 30% of free memory. If it does not, remove some unneeded files and/or uninstall some unneeded apps to free up enough memory.

15) Connect your mobile device to your Phantom.

16) Open the DJI GO app.

17) Click on the Tower Control icon.

18) Click the Gear icon. Scroll down to the bottom of the screen. Click on the "Firmware" tab. Click on the "Check for Updates" button. Wait for the firmware to finish updating. Do not unplug your Phantom or turn off your Phantom while the firmware is updating.

19) Click the "Upgrade Beyond" message.

20) Click the "Upgrade" button. Wait for the firmware to finish updating. Do not unplug your Phantom or turn off your Phantom while the firmware is updating.

21) Ignore the firmware pop-up box. Click on the "Cancel" button. Do not update the firmware. Click on the "Cancel" button. Do not update the firmware. Click on the "Cancel" button. Do not update the firmware.

22) Turn off your remote controller.

23) Turn on your remote controller. Ensure the firmware is now the same version as the firmware you installed on your Phantom. If it does not, then stop. Do not update the firmware. Contact Online Sales.

24) Turn on your Phantom.

25) Ensure the firmware is **latest** on your Phantom.

26) Ensure the firmware is **latest** on your remote controller.

27) Ensure the Phantom 3 Standard firmware is **latest** on your Phantom. Ensure the Phantom 3 Advanced firmware is **latest** on your Phantom.

28) Ensure the **latest** firmware is **latest** on your remote controller.

29) Ensure the **latest** firmware is **latest** on your Phantom.

30) Ensure the **latest** firmware is **latest** on your remote controller.

31) Ensure the **latest** firmware is **latest** on your Phantom.

32) Ensure the **latest** firmware is **latest** on your remote controller.

33) Ensure the **latest** firmware is **latest** on your Phantom.